

Certificate change information

For workstation PCs:

- If the device does not connect to the network after restarting
 - Windows key + R → execute: type „cmd“ → press Enter → in the new window → type „gpupdate“ → press Enter
 - Restart the computer

For WiFi devices, such as tablets and smartphones:

- Log out of the WiFi completely
 - Delete it if necessary in your connection options
- Log in again
- A certificate request appears
 - Confirm this

For Windows notebooks:

- If a connection to the **WiFi** exists
 - Delete WiFi user data
 - in the WiFi settings → right-click eduroam → Do not save
 - Log in again
 - A certificate request appears
 - Confirm this
- If a connection via **cable** exists
 - Follow the link: <https://hrz-wiki.jade-hs.de/de/tp/network/sda/start> and search for the following settings on the page
 - Search for the settings for: Hellenic Academic and Research Institutions RootCA 2015: activated
 - Find the settings for: Save credentials and re-enter your credentials
 - Restart computer

From:

<https://hrz-wiki.jade-hs.de/> - **HRZ-Wiki**

Permanent link:

<https://hrz-wiki.jade-hs.de/en/tp/network/sda/info>

Last update: **2025/03/23 10:48**

