Certificate change information

For workstation PCs:

- If the device does not connect to the network after restarting
 - Windows key + R → execute: type "cmd" → press Enter → in the new window → type "gpupdate" → press Enter
 - Restart the computer

For WiFi devices, such as tablets and smartphones:

- Log out of the WiFi completely
 - $\,\circ\,$ Delete it if necessary in your connection options
- Log in again
- A certificate request appears
 - Confirm this

For Windows notebooks:

- If a connection to the WiFi exists
 - Delete WiFi user data
 - in the WiFi settings \rightarrow right-click eduroam \rightarrow Do not save
 - Log in again
 - A certificate request appears
 - Confirm this
- If a connection via cable exists
 - Follow the link: https://hrz-wiki.jade-hs.de/de/tp/network/sda/start and search for the following settings on the page
 - Search for the settings for: Hellenic Academic and Research Institutions RootCA 2015: activated
 - Find the settings for: Save credentials and re-enter your credentials
 - $\circ~\mbox{Restart}$ computer

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Permanent link: https://hrz-wiki.jade-hs.de/en/tp/network/sda/info



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