2025/09/12 10:11 1/2 Apple macOS

# Apple macOS



Currently, printing to multifunction devices from Apple devices only works via the InterCard User Service web page: here you can drop or upload a document to be printed under mobilePrint, and see your already set print jobs under Print Jobs.

**Note**: Please note that setup and printing only works within the Jade University network.

### **Driver**

- Determine your Apple macOS version
- Go to the Utax Download Center
- Select the following driver
  - Product name: 5505ci
  - Search in the website for your Apple macOS version determined above
  - Download the latest driver
- Install the driver by unzipping it and double-clicking on the .dmg file.

#### Installation

- \* system settings / printer & scanner \* Add (+ icon) \* Once: Right mouse button on the toolbar: Customise Toolbar \* Once: Drag and drop the favourite "Advanced" to the toolbar \* Extended \* Type: Windows printer via spoolss
  - URL: smb://ccm-qpilot-1.hs-woe.de/QPilot
  - Name: QPilot
- \* Location: Campus Jade University \* Use → Select software..: TA/UTAX 5505ci (KPDL) \* Add \* QPilot configure \* Paper feeds: Kassetten 3,4
- \* Finder → Programs → Utilities → Terminal

```
# Turn on authentication
sudo lpadmin -p QPilot -o auth-info-required=username,password
#
# Control (patience, it takes a while to enter).
sudo cat /etc/cups/printers.conf
```

At the latest when printing for the first time, the print server login dialogue will appear: \* Connect as: Registered user (cf. also the note below).

- Name: domain login (form: ma1150@hs-woe.de)
- Password: <your password in the PC network system>.

Last update: 2022/05/30 21:54

• Save password in keychain: activated

#### **Print**

- Within your application, click on "Print", select the multifunction device "QPilot" and start printing.
- Go to a multifunction device, insert your CampusCard into the reader and select the document you want to print.
- Alternatively, open the InterCard User Service website.
  - Under mobilePrint you can store or upload a document to be printed.
  - Under print jobs you can see the print jobs you have already set up.

## **Troubleshooting**

Please check the following settings:

- System Settings → Network → More Options... → WINS → Workgroup: HS-WOE
- Programs → Utilities → Keychain Management
  - Search for ccm-gpilot-1 and delete the associated keys.
- Restart the Mac.

From:

https://hrz-wiki.jade-hs.de/ - HRZ-Wiki

Permanent link:

https://hrz-wiki.jade-hs.de/en/tp/mfd/apple-macos

Last update: 2022/05/30 21:54



https://hrz-wiki.jade-hs.de/
Printed on 2025/09/12 10:11