

# Apple macOS



Currently, printing to multifunction devices from Apple devices only works via the [InterCard User Service](#) web page: here you can drop or upload a document to be printed under mobilePrint, and see your already set print jobs under Print Jobs.

**Note:** Please note that setup and printing only works within the Jade University network.

## Driver

- Determine your Apple macOS version
  - Apple icon (top left) → About this Mac.
- Go to the [Utax Download Center](#)
- Select the following driver
  - Product name: 5505ci
  - Search in the website for your Apple macOS version determined above
  - Download the latest driver
- Install the driver by unzipping it and double-clicking on the .dmg file.

## Installation

\* system settings / printer & scanner \* Add (+ icon) \* Once: Right mouse button on the toolbar: Customise Toolbar \* Once: Drag and drop the favourite „Advanced“ to the toolbar \* Extended \* Type: Windows printer via spoolss

- URL: smb://ccm-qpilot-1.hs-woe.de/QPilot
- Name: QPilot

\* Location: Campus Jade University \* Use → Select software...: TA/UTAX 5505ci (KPD) \* Add \* QPilot configure \* Paper feeds: Kassetten 3,4

\* Finder → Programs → Utilities → Terminal

```
# Turn on authentication
sudo lpadmin -p QPilot -o auth-info-required=username,password
#
# Control (patience, it takes a while to enter).
sudo cat /etc/cups/printers.conf
```

At the latest when printing for the first time, the print server login dialogue will appear: \* Connect as: Registered user (cf. also the note below).

- Name: [domain login](#) (form: ma1150@hs-woe.de)
- Password: <your password in the PC network system>.

- Save password in keychain: activated

## Print

- Within your application, click on „Print“, select the multifunction device „QPilot“ and start printing.
- Go to a multifunction device, insert your CampusCard into the reader and select the document you want to print.
- Alternatively, open the [InterCard User Service](#) website.
  - Under mobilePrint you can store or upload a document to be printed.
  - Under print jobs you can see the print jobs you have already set up.

## Troubleshooting

Please check the following settings:

- System Settings → Network → More Options... → WINS → Workgroup: HS-WOE
- Programs → Utilities → Keychain Management
  - Search for ccm-qpilot-1 and delete the associated keys.
- Restart the Mac.

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