

Apple macOS

Multifunction Devices

Driver: First, you need to install a printer driver for the multifunction devices.

- Go to the [Utax driver website](#)
- Select the following driver
 - Product group: Copier systems
 - Product name: 5505ci
 - Operating system: MAC
- Download the driver
- Install this driver (e.g. by double-clicking the downloaded .dmg file)

Device: System Preferences / Printers & Scanners

- Add (+ icon)
 - One time: Right mouse button on the toolbar: Customize Toolbar
 - One time: Drag and drop the favorite “Advanced” to the toolbar
- Advanced
 - Type: Windows printer via spoolss
 - URL: smb://ccm-qpilot-1.hs-woe.de/QPilot
 - Name: QPilot
 - Location: Campus Jade HS
 - Use:
 - (printer) Select software:
 - Multifunction devices: UTAX_TA 5505ci (KPD.L).
 - Connect as registered user
 - Name: [default login](#) (form: ma1150)
 - Save password in keychain

Troubleshooting

Problems with login

Please check if the Windows workgroup HS-WOE is set: System settings → Network → more options → WINS → Workgroup

If the print dialog shows “Waiting for authentication” and nothing else happens, the printer must be set to “Force password entry”. This is most easily done in the terminal with the following commands:

```
sudo launchctl stop org.cups.cupsd
sudo sed -i.bak 's/AuthInfoRequired negotiate/AuthInfoRequired
username,password/g' /etc/cups/printers.conf
sudo launchctl start org.cups.cupsd
```

Compare also

<https://blogs.fau.de/faumac/drucken-ueber-windows-druckserver-warten-auf-authentifizierung/>

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