

# Communication

At the Jade University of Applied Sciences, a software solution from Cisco is used in the area of communication systems for telephony, meetings and messages.

## Telephony

Telephone services can be used in hardware as a desk phone or in software with the help of a software client.

- There is a charge for using the telephone services with a desk phone.
  - Please apply for a desk telephone, stating the cost centre, via the [HRZ-Servicedesk](#).
- Use of the telephone services with the help of the [Software Client](#) is free of charge.

Calls can be made using the [desk phones](#) or the [Software Client](#).

## Meetings

Meetings can be scheduled and conducted with the help of the [Software Client](#). The integrated appointment calendar is connected to the Exchange System of Jade University.

## Messages

Messages can be sent to all participants with the help of the [Software Client](#).

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