

Communication

At the Jade University of Applied Sciences, a software solution from Cisco is used in the area of communication systems for telephony, meetings and messaging.

Telephony

Telephone services are generally to be used in software with the help of a client. In exceptional cases, the use of a desk phone is possible.

- The use of telephone services with a desk phone is subject to a fee.
 - Please request a desk phone, specifying the cost center, via the [HRZ Service Desk](#).
- The use of telephone services with the help of the [software client](#) is free of charge.
- Everyone with a telephone number automatically has a voicemail box available within the new telephone system. This can be configured individually according to the instructions in the wiki.

Meetings

Meetings can be scheduled and conducted with the help of the [Software Client](#). The integrated appointment calendar is connected to the Exchange System of Jade University.

Messages

Messages can be sent to all participants with the help of the [Software Client](#).

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