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University Computer Center

Welcome to the HRZ-Wiki web pages, where all services offered by the HRZ are described in detail. On the left sidebar you will find a division of the HRZ-Wiki into 3 sections:

- University Computing Center: Here you will find general information about the HRZ.
- Topics & Services: Here we have provided detailed descriptions of the services we offer.
- **Service Groups**: Here you will find the structure of the HRZ and their service groups.

Latest News

(If you don't see any messages above this line then there are no current messages at the moment)

Alternative access to our current news can be found in the left sidebar under Topics & Services / News-Feed.

Helpdesk - support and assistance

The HRZ supports university members and staff in various ways:

- HRZ-Wiki: An important source of information to answer guestions about our services.
- Homeoffice: Here you will find information on the most important topics regarding the use of our services in the home office.
- IT-Service for students: Personal assistance for students with all technical IT questions.
- Quicklinks: Here we have summarised the most frequently requested topics and direct accesses.
- Ticketsystem: Transmission of messages to the HRZ Helpdesk.
- personal: The colleagues of the HRZ are available for you in person or by telephone.

Recommendations of the HRZ

In this section we would like to make appropriate recommendations to employees and students on various topics:

• Device recommendation: Procurement of official and private desktop and notebook computers

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