

Campus Management Systems

The service group Campus Management Systems of the [Computing Centre \(HRZ\)](#) deals in general with all IT technical management systems for the entire university.

The service group campus management system offers the following services:

Smart Card Management

In this area, the service group is responsible for the technical operation of the chip card management system from Intercard. A product of this system is the CampusCard, for which further information can be found [here](#).

Document management

In this area, the service group is responsible for the technical operation of the document management system using the "d.3" product from d.velop. Further information can be found [here](#).

IT-Service (Department-VPI)

In this area, the service group is responsible for the [PC-Service](#) with regard to the special requirements of the units of the department, these are according to the [Notice sheet no. 128 from 13.03.2020](#):

- Department-VPI
 - [University library](#)
 - [Computing Center](#)
 - [Referat 5 - International Office](#)

Multifunction devices

In this area, the service group is responsible for the technical operation of the multifunction devices. Relatives and members of the Jade University can use these systems to print, copy and scan documents. Further information can be found [here](#).

Process Management

In this area, the service group is responsible for the technical operation of the process management system using the "Aeneis" product from [Intellior](#). Further information can be found [here](#).

Ticket System

In this area, the service group is responsible for the technical operation of the [Ticket Systems](#) from [OTRS](#). With the help of this system, you can send us a message and get help. Further information you find [here](#).

Access Control

In this area, the service group is responsible for the technical operation of the access control system from [Intrakey](#). Further information can be found [here](#).

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