Ticketsystem

Via the ticket system members and relatives of the university are able to send notifications to the computing centre sericedesk. The advantage of this is that you no longer need to contact the HRZ colleagues responsible for your area of expertise in advance, and you will generally receive a faster response to your request.

Jade University of Applied Sciences employees can additionally use the Customer Portal Open and track tickets.

If you work at the following service units of Jade University, you may also have access to the Supportportal:

- University Computer Centre
- Institute for Online Teaching
- Student Affairs (eCampus)
- Web Service (Moodle)
- Central Student Advisory Service

From:
https://hrz-wiki.jade-hs.de/ - **HRZ-Wiki**

Permanent link:
https://hrz-wiki.jade-hs.de/en/hrz/servicedesk/ticketsystem

Last update: **2023/08/29 07:27**