

Ticketsystem

Via the [ticket system](#) members and relatives of the university are able to send notifications to the computing centre sericedesk. The advantage of this is that you no longer need to contact the HRZ colleagues responsible for your area of expertise in advance, and you will generally receive a faster response to your request.

Jade University of Applied Sciences employees can also open and track tickets in the [HRZ support portal of the ticket system](#).

If you work for the following Jade University service units, you may also have access to the [Support portal of the ticket system](#)

- University Computer Centre
- Institute for Online Teaching
- Student Affairs (eCampus)
- Teaching and learning systems service (Moodle)
- Central Student Advisory Service

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