

Service Desk

The Service Desk deals with all enquiries from university members and staff to the University Computer Centre.

User administration

The service [User Administration](#) deals with all issues concerning identities in the IT systems of the Jade University of Applied Sciences, i.e. the creation, modification and deletion of user accounts.

CampusCard

The [CampusCard](#) service is responsible for creating and maintaining the personalised and multifunctional CampusCard.

IT Service for Students

The [IT-Service für Studierende \(ITSfS\)](#) is primarily intended to assist students in their daily work with all technical IT issues.

Ticket system

With the help of the [Ticketsystem](#), enquiries can be made to the HRZ.

Other information

- [Device recommendation](#): Procurement of official and private desktop and notebook computers.
- [Glossary](#): An attempt to explain the abbreviations used as a matter of course in the IT sector.
- [Mobile working](#): Information on the most important topics regarding the use of our services in the home office.

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