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# **Organisation**

The organizational unit **University Computing Centre (HRZ)** is a central institution of the Jade University of Applied Sciences, which provides services for its members on the basis of existing Regulations & Contracts provides services for its members and affiliates. According to the current Organization, the HRZ is divided into 4 areas

- Area 1: IT infrastructures
- Area 2: Central IT Services
- Area 3: University Management Services
- Area 4: Purchasing, Licenses, budget, Service Desk

We provide our services in 17 service groups in these 4 areas.

#### **Area 1: IT infrastructures**

In the Area IT-Infrastructures services of the following service groups are provided:

- data centre
- Communication systems
- · network infrastructure

#### **Area 2: Central IT services**

In Area Central IT Services, services of the following service groups are provided:

- Cloud services (Academic Cloud, Collaboration Cloud, Microsoft 365)
- On-Premise Server
- PC technology
- PC network system
- PC rooms (pool rooms)
- Software provisioning
- Virtual desktops
- Web server

### **Area 3: University Management Services**

In the Area University Management Services services of the following service groups are provided:

- Campus management systems
- Chip card management systems
- Research management systems

- Identity management systems
- Projects and organization
- Student Life-Cycle Systems
- University administration systems

## Area 4: Purchasing, Licenses, budget, Service Desk

The Purchasing, Licenses, budget, Service Desk area provides services in the following service groups:

- Purchasing
- Licenses
- budget
- Service Desk

## **Special tasks**

The HRZ is responsible for the conceptual support of these <u>Institutes</u> as a special assignment on the instructions of the Lower Saxony Ministry of Science and Culture.

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